

# FM MAINTENANCE FOR A PROVIDER OF FOOD AND SUPPORT SERVICES TO MILLIONS OF PEOPLE

## PROJECT DETAILS

### Client

Compass Group  
(on behalf of Corella)

### Completed

2025

### Oakland Business Line

FM Maintenance Contract

### Objective

Efficient, safe, and sustainable workspaces

### Background

In a competitive tendering process organised by Compass Group on behalf of Corella, Oakland was invited to submit a proposal for a Facilities Management (FM) maintenance contract. This contract encompassed the oversight, maintenance, and operational management of several facilities. The aim was to ensure optimal functionality, efficiency, and compliance with industry standards, enhancing the quality of life for those working within and using these facilities.

### Challenge

Compass Group, on behalf of Corella, required a partner who could manage FM operations seamlessly across multiple locations, ensuring high standards in:

- Preventative and reactive maintenance
- Compliance with health and safety regulations
- Efficient energy management
- Minimising downtime and service disruptions

The ideal candidate needed to demonstrate both capability and agility to manage dynamic environments while maintaining operational cost-effectiveness.





Facilities Management Contract assisting to create efficient, safe, and sustainable workspaces

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### Solution

Oakland submitted a comprehensive proposal highlighting their approach to facilities management, underpinned by their use of innovative technology and data analytics. Key aspects included:

- **Predictive Maintenance Techniques:** Leveraging IoT and data analytics to predict and preempt potential issues before they escalate, helping to minimize downtime.
- **Sustainability Initiatives:** Proposing energy-efficient solutions and sustainable practices that align with Corella's environmental goals.
- **Digital Transformation:** Oakland's use of a centralised FM management platform ensured real-time monitoring and streamlined communication, allowing for quick issue resolution and transparency.
- **Expert Team Deployment:** Oakland assembled a skilled team equipped to address diverse maintenance needs across the sites, ensuring compliance, safety, and high standards of service.

### Results

Oakland's proactive and data-driven approach proved instrumental in their selection for the FM maintenance contract. The Compass Group awarded the contract for 2024-2025 to Oakland, confident in their ability to deliver an exceptional standard of FM services. With this partnership, Compass Group and Corella can look forward to:

- Enhanced operational efficiency and uptime
- Improved user satisfaction and quality of facility environments
- Better resource management aligned with sustainability goals

### Conclusion

The successful award of this contract to Oakland underscores their reputation as a reliable, forward-thinking FM service provider. Their commitment to technological innovation and quality service delivery positions Oakland as an industry leader in Facilities Management. This partnership marks a significant step forward in Compass Group and Corella's objectives to create efficient, safe, and sustainable workspaces.