

FM MANAGEMENT FOR BIRMINGHAM'S LEADING CONTEMPORARY ART GALLERY

PROJECT DETAILS

Client

Ikon Gallery, Birmingham

Completed

2013

Oakland Business Line

Hard Facilities Management Services and Weekly Facilities Management Assistance

Objective

Efficient and comfortable environment

IKON GALLERY, A RENOWNED CONTEMPORARY ART GALLERY LOCATED IN BIRMINGHAM, SOUGHT A DEPENDABLE PARTNER TO ENSURE OPTIMAL FUNCTIONALITY AND SAFETY FOR ITS UNIQUE PREMISES.

Known for its cultural significance, the gallery required a facility management (FM) provider that could manage and maintain complex systems while adapting to the high standards of a public space with specific environmental needs for artworks. The contract awarded to us by Ikon Gallery underscores our expertise in delivering reliable FM services to high-profile sites requiring specialised support.

Challenges

1. High Foot Traffic and Visitor Safety

Being a public space, Ikon Gallery receives a high volume of visitors. Ensuring the safety of all patrons and staff is paramount, particularly for fire safety and building systems.

2. Sensitive Environment

The artwork displayed in the gallery often requires precise environmental conditions, especially concerning temperature and humidity, to avoid damage. Maintenance of HVAC and climate control systems is critical.

3. Preservation of Infrastructure

The gallery, housed in an architecturally significant building, requires careful maintenance work that respects the structural integrity and aesthetics of the property.

4. Flexibility in Scheduling

Maintenance work must be scheduled at times that minimize disruption to visitors and gallery operations, particularly during exhibitions and events.



HVAC and climate control systems ensure consistent temperature and humidity, avoiding damage to gallery exhibitions.

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Solutions Provided

Weekly On-Site FM Assistance

We provide weekly on-site FM assistance to monitor system performance, address any immediate issues, and ensure operational continuity. This hands-on approach enables proactive management, reducing the likelihood of disruptions.

Collaborative Planning with Ikon Gallery

We work closely with Ikon Gallery to schedule maintenance and repairs during off-peak hours, ensuring minimal disruption to gallery activities. Additionally, regular feedback sessions allow us to align our services with the evolving needs of the gallery.

Results

- **Increased System Reliability:** Regular maintenance and real-time monitoring reduced downtime of critical systems, enhancing the overall reliability of gallery facilities.
- **Enhanced Safety and Compliance:** Comprehensive fire safety and electrical inspections maintained a safe environment for all occupants.
- **Improved Visitor Experience:** Efficient lighting, HVAC, and plumbing systems contribute to an enjoyable and safe environment for gallery visitors.
- **Asset Preservation:** Consistent maintenance work helped preserve the building's structural and aesthetic integrity, aligning with the gallery's goals.

Conclusion

By working collaboratively with Ikon Gallery, we provided a tailored FM solution that met the unique needs of this cultural site. The success of our services reflects our commitment to operational excellence, safety, and proactive facility management.